



Darrin Charlton

Premium Mac support

For discerning professionals throughout
The Chilterns and Thames Valley region



About me

I have been installing, configuring and trouble-shooting Apple Mac computers since 1987. Consequently I have built up a large and loyal client base who appreciate my Mac experience. This expertise is available to discerning clients who want a premium Mac support service from a trustworthy, reputable and accessible source.



How I can help?

I troubleshoot Mac problems and network issues at the earliest opportunity.

This means that my clients spend less time being frustrated at their Apple devices and more time being productive with them. I start to address your Mac issues the minute you get in touch.



What I'm good at?

Resolving crashes, freezes and startup issues with your Mac. Installing or troubleshooting wired or wireless networks. Resolving internet access and broadband problems.

Data recovery from failing hard drives. Hardware and software upgrades. Mac OS X Server, general email and network related issues. iPads, iPhones and iOS.



How do I work?

Drawing upon over 25 years experience, I get familiar with your Mac installation and network very quickly. This means that I can identify your Mac issues and restore you back to productivity at the earliest opportunity. I pride myself in addressing and resolving your Mac problems from the minute you get in touch through to a successful resolution.



Geographical areas I cover?

I am based in the heart of The Chilterns and Thames Valley, just outside of High Wycombe in Buckinghamshire. My clients tend to be within a 30 mile radius of High Wycombe including Central London.



What is my availability?

Depending on what time of day you get in touch, I may be able to visit on the same day or the next day. My regular hours are 9am to 5.30pm Monday to Friday excluding weekends and Bank Holidays. I try to accommodate my clients' requests and timescales, so if you tell me it is urgent I will pull out all the stops to get to you as soon as possible or at your earliest convenience.

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Testimonials

"In the 15 years of working with Darrin we have found him to be reliable, knowledgeable and trustworthy. We've yet to find a problem he couldn't solve."

- Ian *****, Berkshire

"Honest, efficient and friendly service."

- Jenny *****, Hampshire

"I would recommend Darrin without hesitation. If you're reading this, then you're lucky to have found him."

- Barry *****, Buckinghamshire

"Hi Darrin, just to say a huge thank you for your immediate and thorough support. All is running smoothly."

- Vicky *****, Guildford, Surrey

"Many thanks again Darrin. You're like a super hero :)"

- Lisa *****, Windsor, Berkshire

Run a business with a Mac network?

Then please visit the website of my sister company for more information
www.dejac.co.uk



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